

Benefits Reference

For beneficiaries in the event of an employee death

This Benefits Reference is intended to provide a comprehensive outline of the benefits that one *could* be eligible for or an employee *may have* participated in. Beneficiaries or covered dependents will need to contact the vendor listed for each benefit to determine actual eligibility and payable benefits.

If you are not listed as the beneficiary of a benefit listed below, the vendor will only be able to provide limited information. However, vendors will reach out to the beneficiary on record directly.

Life Insurance Benefits

All employees are eligible to receive a company-paid \$10,000 Basic and \$10,000 Accidental Death and Dismemberment (AD&D) life insurance benefit. Additionally, employees have the option to elect additional coverage of up to six times their salary.

Medical, Dental and Vision Benefits

PG&E will continue to provide medical, dental, vision and Employee Assistance Program (EAP) coverage for covered dependents through the end of month. After that, any dependents will need to decide their coverage options going forward—either enrolling in PG&E’s Survivor Medical coverage as a “surviving dependent,” electing COBRA coverage or obtaining coverage elsewhere.

There may be a remaining balance in the employee’s PG&E-funded Health Account. If eligible, covered dependents can use those funds for eligible health expenses.

Employee Assistance Program

If the covered dependent elects it through COBRA Election Form, they can continue to receive services from the EAP, including:

- Grief Counseling
- Financial Planning
- Sorting through legal matters—including advice to review final PG&E documents
- Managing stress, anxiety, or depression

Pension Plan

If the employee was married or listed a pre-retirement beneficiary for the pension plan, the spouse or listed beneficiary(ies) will be eligible for a pension benefit payment per plan provisions.

401(k)

If the employee participated in our 401(k) program, Fidelity, our 401(k) administrator, will send the listed beneficiary a package to transfer the 401(k) balance after documentation is received.

Final PG&E Paycheck

The employee’s final paycheck, including final unpaid hours and remaining vacation time, will be paid to the employee’s family upon verification of documentation.

Knowing what to do can make it easier to navigate the loss of a loved one.

Read the details to learn more about the benefits you may be entitled to and use the checklist and contact list on the back.



Pacific Service Employee Association (PSEA) Assistance and Benefits

The PSEA is a not-for-profit mutual benefit organization to serve the employees and retirees of PG&E, its subsidiaries and their immediate family members. If the employee was a member of the PSEA at the time of their passing, the surviving spouse/domestic partner is entitled to a \$50.00 to \$250.00 grant. The surviving spouse/domestic partner can also assume the membership, while adult children or siblings can obtain their own membership. If an employee passes while on the job, a \$3,500.00 grant is available for the surviving spouse/domestic partner.

PG&E Vacation Sale

The Vacation Sale program allows employees to donate a portion of their vacation hours in the event of an employee death to offer financial assistance. If you would like to authorize a vacation sale, please contact the employee's supervisor.

Required Documentation Checklist

Benefit	Document(s) Required	Contact Information
<i>A marriage certificate may also be required to accompany the documents below.</i>		
Life Insurance/ AD&D	Copy of Death Certificate for MetLife Life Insurance	Call the PG&E Benefits Service Center at 1-866-271-8144 for assistance with your MetLife life insurance claim.
Medical, Dental and EAP	COBRA Documents	Call the PG&E Benefits Service Center at 1-866-271-8144 for assistance with your COBRA benefits.
Pension	Certified Original Death Certificate for PG&E Pension Plan Benefit	Mail to: PG&E Pension Service Center DEPT: PGE P.O. Box 981909 El Paso, TX 79998
401(k)	Certified Original Death Certificate for 401(k) Benefit	Call Fidelity at 1-877-743-4015 to learn where to send the death certificate.
PSEA	Contact for details	Contact Jenese Beck 925-246-6289 or Jenese.Beck@pge.com
Final PG&E Paycheck and Vacation Sale Proceeds	Copy of Death Certificate, Marriage License, and Notarized Copy of Declaration of Surviving Spouse or Affidavit For Collection Of Personal Property (as applicable).	Contact PG&E's Payroll Team at Transactions@pge.com

Need Help? You may also visit mypgebenefits.com for more benefits information.

Support for:	Contact
Health coverage, COBRA and life insurance information	PG&E Benefits Service Center 1-866-271-8144 Monday–Friday, 7:30 a.m.–5 p.m. Pacific time
Pension-related information	PG&E Pension Service Center 1-800-700-0057 Monday–Friday, 7:30 a.m.–5 p.m. Pacific time
401(k)-related information	Fidelity 1-877-PGE-4015 Monday–Friday except New York Stock Exchange holidays, 5:30 a.m.–9 p.m. Pacific time
Employee Assistance Program (EAP)	<ul style="list-style-type: none"> • Phone: 1-888-445-4436 – Available 24/7 • Online: achievesolutions.net/pge • Website: mypgebenefits.com/emotional

If you have any issues or need additional support with the information listed in this document, contact Evangela Ng-Rafael at 925-349-2522 or evangela.ng-rafael@pge.com.